



NorthTec
Code of
Pastoral Care
Strategy

OUR STRATEGY

VISION:

All learners and staff feel safe, informed, included and heard.

MISSION:

Equitable access and outcomes for all learners, their whānau and communities

PURPOSE:

To protect and maintain the wellbeing and safety of all Northtec learners and staff

ĀKONGA AT THE CENTRE

WELLBEING AND SAFETY

TE TIRITI O WAITANGI

LEARNER VOICE

WHOLE-OF-PROVIDER
APPROACH

ĀKONGA AT THE CENTRE

“Ko te amorangi ki mua,
Ko te hāpai o ki muri”

“The leaders at the front, the
support at the back”

OUR SHARED VALUES

Arotahi = **Be**
focused

Whanaungatanga
= **Be** connected

Manākitanga = **Be**
hospitable

Maia = **Be** brave

OUR SHARED PASTORAL GOALS

**Kaupapa Māori
approach**

**Tailor-made learner
journey**

**Early and ongoing
whanaungatanga**

Early and ongoing manākitanga

Remove barriers to learning

OUR SHARED ACTIVITIES

1. EACH ONE OF US - is responsible for pastoral care.

2. LEARNER VOICE – Clear and solid concerns and complaints processes

3. EQUITABLE AND INCLUSIVE ENGAGEMENT AND CO-DESIGN
– Everyone is consulted and included in the co-design of change and development. Internal and external.

4. SHARED BEST PRACTICE, RESOURCE AND LEARNING ACROSS THE ORGANISATION – Tuakana/Teina in action across departments

5. TRAINING FOR STAFF AND LEARNERS– Build capability

6. PROVISION OF INFORMATION – Accurate, accessible, consistent and timely. Clear communication and information lines

OUR SHARED MEASURES

1. Learner experience and narratives

2. Whānau, hapū, iwi, community and staff feedback

3. Regular self assessments

4. Data governance

5. Accurate and timely reporting

6. Te Pae Tawhiti, Te Rito Outcomes Framework, Disability Action Plan, Whiria Ngā Rau